



**Scotts Hotel**

Killarney ★★★★★



Dear Guest,

May we commend you on your excellent choice of accommodation! Centrally located in the heart of Killarney's energetic bustling atmosphere, and views of the breath taking surrounding scenery that Kerry provides. Scotts Hotel is our favourite hotel in Killarney and we cannot wait to show you why.

We love where we live and we love what we do, and we are thrilled to share it with you. In case this is your first time staying with us, we have compiled this handy guest directory jam-packed with information on the hotel and Killarney too. If you can't find the answer to your question here, simply contact our Reception Team.

As comfortable and all as your room is, take our advice and go and explore... Killarney is simply amazing. Again, if you would like some suggestions on where to go and what to do, our Reception Team will be happy to advise.

Have a wonderful time in Killarney, and be sure to visit us again soon,

Everyone at Scotts Hotel.

**Maurice O'Donoghue**

Maurice O'Donoghue  
Proprietor

# Directory

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A-Z



## AIRPORTS

<i>Airport</i>	<i>Distance (KM)</i>	<i>Driving Time</i>
Kerry	17	20 mins
Cork	88	1 hr 30 mins
Shannon	135	2 hrs
Dublin	315	4 hrs 20 mins

## ADAPTORS

Adaptors may be available from reception on request, or available to purchase at Vending Machine at Lobby

## BABYSITTING

Babysitting may be arranged by prior appointment with reception. Please allow at least 48 hours' notice and we will be happy to accommodate you. Payments are arranged directly with the babysitter.

## BAR

Scotts Bar is located at the front of the hotel. Bar food is served from 12.30pm - 9pm daily. It offers an excellent choice of bar food and selection of drinks. The Eagles Nest is located just off The Atrium Brasserie.

## BREAKFAST

The Atrium Brasserie offers a broad breakfast selection from 7am - 10am Weekdays and 8am - 10.30am Saturday & Sunday.

Breakfast can also be served in the comfort of your own bedroom. Simply complete the order form located in your room and hang it on your door for collection before 4.00am. A breakfast room service charge of €5.00 per person applies.

### CAR PARKING

We offer complimentary underground car parking for all our guests. Please come to reception to have your parking ticket validated every time you wish to leave the car park.

### CHECK-OUT

Checkout time is 12pm on the day of departure. Please note should you fail to check out by 12pm an additional charge may apply.

### CHURCH SERVICES

Please enquire at reception for times of local church services.

### CLIMATE CONTROL

To adjust the air conditioning, please scan the QR code near the unit or refer to the instruction manual in the drawer. Our Reception team is also available 24/7 if you require any help.

### COTS

Cots are available by contacting reception.

### CREDIT CARDS

All major credit cards are accepted throughout the hotel.

### DINING AT SCOTTS

The following times are subject to seasonal change. We cater for all dietary requirements. We have a variety of gluten free products which include gluten free breads, sausages, and cereals. Please note all soups and sauces are gluten free. If you are affected by any allergens or if you have any other dietary requirements, please inform your server and we will be happy to provide you with an alternative.

### The Atrium Brasserie

#### *Breakfast*

Served from 7am - 10am Weekdays

7am - 10.30am Saturday & Sunday

#### *Dinner*

Served from 6pm - 9pm Monday - Sunday

Reservations can be made at reception.

### Scotts Bar

Bar food served daily from 12.30pm - 9.00pm

### DOCTORS / DENTIST / PHARMACIST

Please contact reception by dialing '0' for contact details or to make an appointment.

### DRY CLEANING

You will find a laundry bag and check list in your room.

Deliver your laundry to reception before 9am and it will be ready for collection at approximately 7pm. Please note there is no laundry service on Sundays and Bank Holidays. All items are individual priced. Please refer to the price list in your room.

### DO NOT DISTURB/SERVICE OF ROOM

If you do not wish to be disturbed or wish to have your room serviced, please hang the sign on the door outside of your room.

### ENTERTAINMENT

Please contact reception for details on hotel and local entertainment. Gleneagle Arena is located 2km from us with an array of shows and concerts available throughout the year.

EXCURSIONS- Please see our activities on the main page

## FRIDGE

Fridges are supplied in the rooms. Please note, as part of our sustainability policy, key cards will be removed during the day to reduce power usage.

If you have medicine that needs to be refrigerated, please hand it in a reception and they will be able to keep it in a refrigerator for you and it will be available whenever you need.

## FIRE

In the event of a fire, should the fire alarms sound continuously please follow fire evacuation route posted on the inside of your bedroom door. Do not panic or run, please close your bedroom door and leave by the nearest exit. Do not use the lift/elevator. Please refer to the emergency fire procedures on the inside of your bedroom door.

## GIFT VOUCHERS

Please contact reception for information on gift vouchers for Scotts Hotel.

## GOLF

Golfing enthusiasts staying in Scotts Hotel have the opportunity of taking advantage of Ireland's many fantastic golf courses - from historic links to manicured parklands. Our reception team will be delighted to assist guests with further information on golf in the region.

## HAIRDRYER

You will find a hairdryer in the drawer of your dressing table.

## HAIR & BEAUTY SALON

Please contact reception for details on local hair & beauty salons.

## INTERNET ACCESS

WiFi access is available complimentary in all public areas and hotel bedrooms in the hotel. Choose 'Scotts Hotel WiFi' option, there is no password. You just need to log in with your email address or Facebook account.

## INTERNATIONAL CALLS

*Dial 9- 00- Country Code-Area Code (drop the first 0) - Local number*

Australia	0061	France	0033
United Kingdom	0044	Belgium	0032
Germany	0049	Netherlands	0031
Canada	001	USA	001
Luxembourg	00352	Spain	0034
Italy	0039	Switzerland	0041

*For other county codes please contact reception.*

## IRON

Iron and ironing board are in your room.

## LINEN

If you require extra pillows, and blankets please contact Reception by dialling '0'

## LUGGAGE SERVICE

If you require assistance with your luggage, please contact reception and a porter will be happy to help you. Should you wish to store luggage this can also be arranged with reception

## MAIL

Mail can be franked at reception at the same cost as a stamp and posted on your behalf.

## MAINTENANCE

If you have any maintenance issues, please contact reception

## RESERVATIONS

Should you require information on your next visit, please dial "0" for reception who will be happy to advise you on further availability and rates.

## ROOM SERVICE

Room service is available from 12.30pm - 9.00pm. Please dial 0 to place an order. Room service tray charge of €5.00 per person for breakfast and €5.00 per tray for all other room service.

## SECURITY

Should you require assistance please contact reception on "0". Reception is open 24 hours.

## SAFE

There is a safe behind reception for our guests to store valuables

## SHUTTLE BUS

A regular shuttle bus operates from Scotts Hotel to Gleneagle Arena & Gleneagle Hotel. Timetable available at reception. Please note times are subject to traffic conditions.

## SHOE SHINE KIT/ MENDING KIT/ DENTAL KIT

Should you require any of the above items above, please contact reception

## SMOKING AREA

Scotts Hotel is a non-smoking hotel. A smoking area is available in The Courtyard for your convenience. There is a fee of €500 should guests smoke in bedrooms or any non designated smoking areas.

## TAXIS

Should you require a taxi please contact reception who will be happy to organize one for you.

## TELEVISION

TV channels available include:

RTE1, RTE2, Virgin Media 1, TG4, Virgin Media 2, Virgin Media 3, BBC ONE, BBC TWO, Channel 4, E4, 4 Seven, 4 Extra, More 4, 5 HD, 5 USA, 5 STAR, 5 SELECT, 5 ACTION, That's TV, True Crime, ITV 1, ITV 2, ITV 3, ITV 4, UTV HD, Virgin Media 4, Culu 4, Challenge TV, RTE Junior, Great Mystery, Great TV, Great Action, Great Mystery +1, Great Romance, SKY News, GB News, Bloomberg, CNN, Euronews, NHK World, Now 70's, Now 80's, Now 90's, Now Rock, Blaze, RTE Radio 1, RTE 2FM, RTE Lyric, RTÉ Raidió na Gaeltachta, RTE Pulse & RTE Gold

Comcast is available on your television. Change the source to HDMI - On your TV remote, look for the "AV" or "Source" button and press it until you see "HDMI 1" displayed on the screen. This will activate the casting functionality. When you have found HDMI 1 follow the on-screen instructions. If you require assistance please call a porter on "0" for assistance.

## TELEPHONE

Call charged at local rates

Room to Room Dial required room number

Reception Dial 0

Room Service Dial 0

Porters Dial 0

Local Calls Dial 9 + local number

National Calls Dial 9 + area code + number

**USEFUL NUMBERS**

Killarney Tourist Office 064 6631633

Garda Station 064 6631222

Train Station 064 6631067

Bus Station 064 6630011

Killarney Cineplex 064 6637007

Killarney Omniplex 066 7168049

Emergency 999

**Britain & Northern Ireland***Dial 9 + 0044 + Area Code (drop the first 0) + Number***Northern Ireland***Dial 9 + 048 + Area Code + Number***International Calls***Dial 9 – 00 – Country Code – Area Code (drop the first 0) – Local Number*

Australia	0061	France	0033
United Kingdom	0044	Belgium	0032
Germany	0049	Netherlands	0031
Canada	001	USA	001
Luxembourg	00352	Spain	0034
Italy	0039	Switzerland	0041

*For other county codes please contact reception.***WAKE UP CALLS**

If you require a wakeup call, please contact reception by dialling 0 on your phone.



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