

Access
Welcome
Guide



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THE WARMEST OF WELCOMES

From 1930 Scotts Hotel Killarney have always been committed to all guests having a full and equal opportunity to explore and enjoy all that we have to offer.

From relaxing in our lobby, to enjoying a sumptuous meal in The Atrium restaurant or taking it up a notch with the craic agus ceoil in Scotts Bar we are especially committed to make sure we are accessible for a wide range of visitors.

We hope the Access Welcome guide gives you the information that you need to plan your stay with us and to enjoy the beauty that Killarney and Kerry have to offer.

If we have not covered your access needs in our guide, please do not hesitate to contact us at info@scottshotelkillarney.com or by phone 061-6631060.

CONTACT INFORMATION

To speak to a member of our team, we would be delighted to speak by telephone or alternatively email with any queries you may have and we would be happy to help.

Contact us by telephone: + 353 (0)64 6631060

Contact us by email on : info@scottshotelkillarney.com

GETTING HERE

Car

If you are arriving by car and using map navigation our Eircode is V93FY7A

Scotts Hotel has a complimentary underground car park for residents accessible to the hotel via elevator onto Scotts Street. Accessible car park spaces are clearly marked close to the elevator

Bus/Train

Killarney Railway and Bus Station is located a five-minute walk from Scotts Hotel on East Avenue, Killarney.

Services are available here for both local & national routes.

Taxi Service

Please contact reception for details of local taxi services.

Airport

Kerry Airport is located in Farranfore 17 km (20-minute journey by car) from Scotts Hotel.

Public transport is available to and from Killarney to the airport

KEY ACCESSIBILITY FEATURES

Car Parking

There are designated accessible spaces in our underground car park which through the use of the elevator lead to a step free entrance into the main entrance of the hotel. Entrance to the hotel reception from the car park is step free.

Building Entrance

There is a step free entrance to both the main hotel & Bar entrances.



Access to Public Areas

Step Free access to all of our public spaces

There is step free access to the following areas in the hotel:

- Front Desk
- Scotts Bar
- Atrium Restaurant
- Eagles Nest Lounge
- Accessible Toilet
- Accommodation Rooms.

Elevators

There are three elevators available for all bedrooms & there is an evacuation chair available in the case of an emergency. All three have or exceed the following dimensions

- Door width of lift: 90 cm
- Internal Width of Lift: 94 cm
- Internal Depth of Lift: 148cm

All elevators have voice floor indicators and door closing/opening commands.

Guide & Service Dogs

- Service Dogs and Guide dogs are welcome.
- Water and dog blankets are available if required.

Bathrooms & Bedrooms (General)

We have four floors of bedrooms all accessible via elevator. Select rooms offer a walk-in shower which can be booked in advance at reservation stage.



Wheelchair accessible room

Wheelchair accessible room

- Door measurement 94 centimetres
- Widest space at side of bed 150 cm
- Height of bed from floor to top of mattress 75cm.



Wheelchair accessible bathroom

The width of the entrance to accessible bathroom is 85cm



Scotts Bar, The Eagles Nest Lounge & The Atrium Restaurant

Accessible Food & Beverage Outlets

All our food and beverage outlets which are located on the ground floor have step free access.

Quieter Tables.

Tables are available in a quiet section of the restaurant with low background noise if required.

Table Service

Table service is available as per standard.

Dietary Requirements:

We cater for all dietary requirements, and all our menus list the allergens used in creating our dishes. The menus we provide cater for those who require:

- Gluten Free
- Lactose Free
- Vegan
- Vegetarian

Please discuss with our waiting staff who can assist you during your meal or if you would like to speak to someone in advance of your arrival, please make contact with using any of the means listed on page 4.



CUSTOMER SERVICE & SAFETY

Here at Scotts, we take pride at having an ethos of what we can do we will in order to ensure our guests receive the very best in service that we and the town of Killarney has to offer. Through a process of internal and external feedback we try to learn continually on how best we can look after our guests and ensure all their needs are met.

Our Services include:

- 24-hour manned reception.
- 24-hour room service.
- 24-hour portering to assist with all queries and luggage assistance.
- Our staff are trained on how to serve our guests who may have access requirements.
- All bedrooms are fitted with air conditioning
- There is a defibrillator on site located at our Front Desk.
- We have the complimentary use of a wheelchair and walking aid for our guests if required.



Scotts Hotel

Killarney ★★★★★